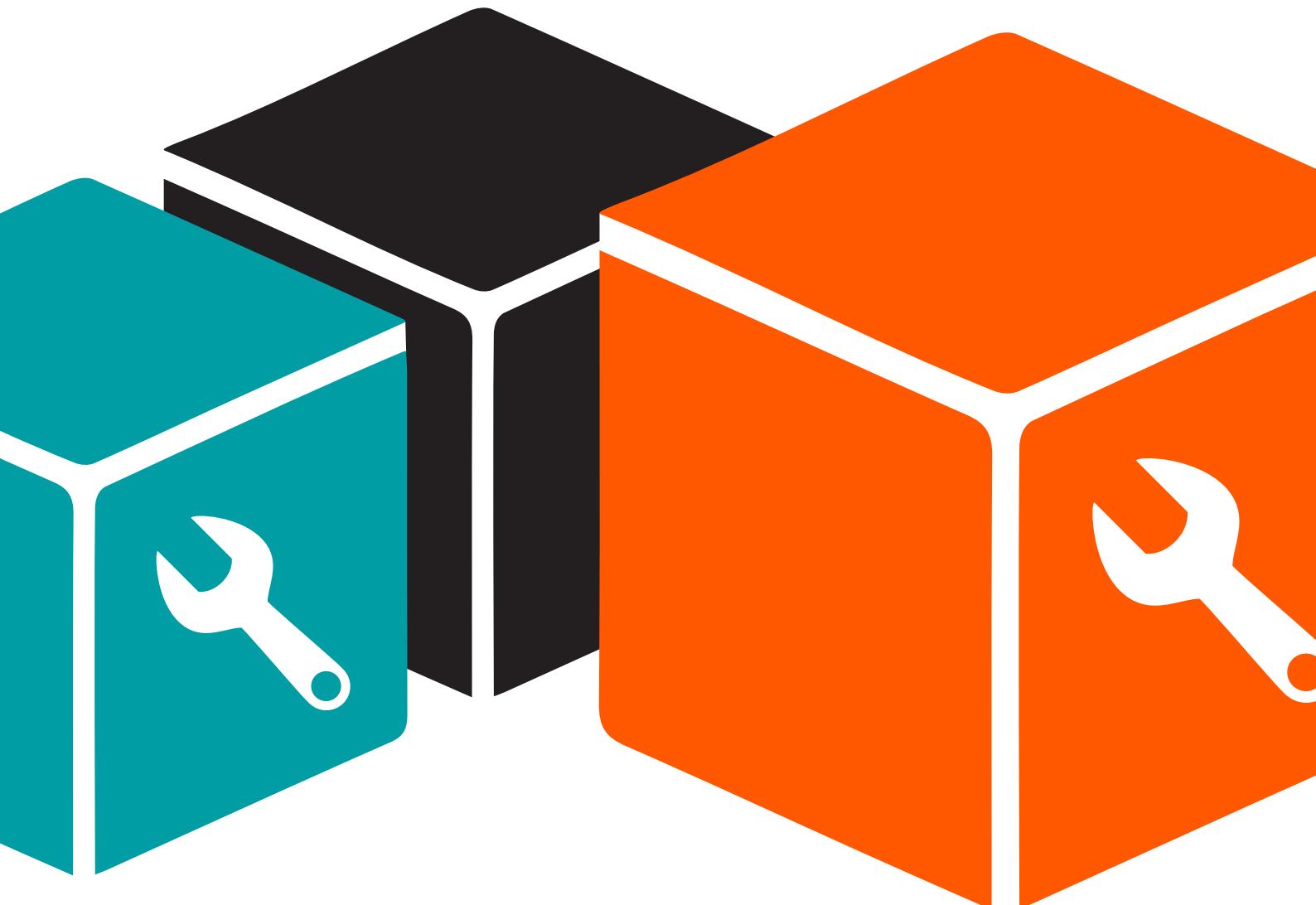


SERVICE AGREEMENTS

FOR THE HIGHEST OPERATIONAL RELIABILITY
AND REDUCED DOWNTIME.



Let us look after your vacuum supply.
24 / 7. With a service contract **tailored to**
your process.

U
BUSCH
U
VACUUM SOLUTIONS

YOUR EXPERTS. AT YOUR SERVICE. ANY TIME.

Service whenever you need it. With one fixed contact person and a 24/7 service hotline. Simply choose the service contract that suits you best. Then, sit back and relax. Because your vacuum supply is our responsibility.

	FACTORY SERVICE	STANDARD SERVICE	ADVANCED SERVICE
For Busch vacuum pumps	✓	✓	✓
For third-party vacuum pumps	✓	✓	✓
For vacuum systems			✓
IoT contract option		OTTO Standard *	OTTO Advanced *
Planned service / maintenance on site		✓	✓
Planned overhauls / repairs	✓	Tailored option available	✓
Unplanned overhauls / repairs	Tailored option available	Tailored option available	✓
Additional service visits	Tailored option available	Tailored option available	✓
Oils and spare parts included	✓	✓	✓
System components included		Tailored option available	Tailored option available
Warranty on complete vacuum pump or system	1 year	Continuous	Continuous
Minimum contract duration	1-3 years	1-3 years	5 years +

* Get more from your standard or advanced service contract! **Add OTTO – Digital Services.**



Maximum uptime, minimum concerns.
GET THE BEST MAINTENANCE PACKAGE FOR YOUR PROCESS.

